

FAQ on Clydesdale Polymer £5 Note

The Scottish Clydesdale Bank will be issuing a new polymer £5 note on 23rd March 2015

To celebrate the 125th Anniversary of the opening of the Forth Road Bridge, The Scottish Clydesdale Bank will be issuing a limited production of a new £5 polymer note. The new £5 polymer note will also honour the Forth Bridge being included in the United Nations Educational, Scientific and Cultural Organisations World Heritage list.

Changing to Polymer has 3 key benefits:

- Polymer notes tend to remain cleaner than paper based notes as they are more resistant to dirt and moisture.
- More advanced security features can be built into polymer notes making them far more difficult to counterfeit
- They are more durable than paper notes and last 2.5 times longer in circulation.

These factors altogether make polymer notes cheaper and more environmentally friendly over their lifecycle when compared to paper notes.



Circulation Information

Q: How many polymer £5 notes will go into circulation?

A: There will be 2,000,000 notes worth £10,000,000. This represents about 25% of all the Clydesdale £5 notes in circulation and about 8% of all £5 notes in Scotland.

Q: How will the polymer £5 note differ from the current £5 notes?

A: The polymer notes will be printed on a polymer structure, they will be a smaller size (125mm x 65mm compared to 135mm x 70mm), thinner and lighter. The visible design and artwork is completely new. see images at the end of this document.

Q: How many polymer £5 notes will be seen by the general public / retailers etc?

A: The Clydesdale is stating that once all the polymer £5 notes are issued approximately 1 in 12 £5 notes will be the new polymer note. However it has been stated that No ATM's in Scotland will issue the £5 polymer notes.

Volumatic Customers

Q: Will CounterCache Intelligent (CCi) accept the polymer £5 notes?

A: Clydesdale has worked with the Banknote Equipment Manufacturers (BEMs) to develop, test and roll out software upgrades. Volumatic are working with JCM to create an upgrade for CCi . timescales will be announced once they are confirmed. The CCi head will then need to be updated . just like for forgeries and other new notes . using the normal updating method used by the customer . e.g. CashView, Site Support, their own integrated software etc. Please contact our customer support helpline for further information on: 02476 584 355

Q: What about Count by Weight Machines (CountEasy)?

A: As the new polymer note will be of different material, change in size and notes are considerably lighter than the paper notes. The difference is so great that they will have to be physically separated out from the paper notes for count by weight.

The CountEasy can easily be configured through the keypad and an alternative £5* can be set up with the correct weight so both notes can be counted separately. Please contact our customer support helpline for further information on: 02476 584 355

Q: What about Friction Note Counters?

A: There should be no physical problem with mixing the polymer notes with paper notes when using the friction counters. However, any counting process that relies on SIZE detection will not work with mixed paper & polymer because of the size difference, so will need to be separated out in order to be counted.

Future Considerations

Q: Are there plans to replace all the Clydesdale £5 notes with polymer?

A: Clydesdale have not confirmed, but have stated that if everything goes well and the public reaction is positive then there is a very high chance they will roll out polymer note to replace all their £5 notes. If this happens then about 30% of £5 notes in Scotland will be polymer.

Q: How does the Clydesdale £5 Polymer compare to the new Bank of England £5 polymer due in Sept 2016?

A: The polymer £5 notes from the Clydesdale bank and Bank of England are the same size and use the same material. However they will look different and may weigh differently due to finishing and printing processes used. This will be confirmed once Volumatic have samples of both notes.

Q: What about the other two Scottish Banks introducing polymer notes?

A: Bank of Scotland and Royal Bank of Scotland are currently not giving any information on the subject of launching any polymer notes, however when they do, Volumatic will let you know as soon as possible.

If you do have any further questions regarding the launch of the new Scottish Clydesdale Bank polymer £5 note then please do contact our customer support on Telephone number: **02476 584 355** Email: **Customersupport@volumatic.com**.

